# SALES MANAGEMENT SYSTEM

sales.viewiss.com



WWW.VIEWISS.COM

### Importance of your sales team.

- ✓ Sales team is the frontend army of an organization to protect and grow the business.
- $\checkmark$  Sales team is the face of the organization to customers.
- Customers judges the supplier thro the response, support, timely feedback of sales engineer of their supplier.
- ✓ Unfortunately, many organization does not give the due importance and support to sales team on timely feedback/information so that they wouldn't be in sorry position Infront of customer.
- Effectively serving customer is the key for success in business. Have your sales team is effective on this?

#### We are not doing a favor to customer by serving him. He is doing us a favor by giving us an opportunity to do so - Mahatma Gandhi

This software aims to creates good coordination between sales team with rest of organization by providing customer connected live information to sales team right in his mobile without asking any one!

### Are you really managing your sales effectively ?

- Do you track the budget vs Actual performance frequently (at least once in a week) for each region, each customer, each Product, each sales Engineer?
  Setting and reviewing goals is the first step in turning the invisible into the visible." -Tony Robbins
- ✓ Do you get live graph on the ON-TIME delivery performance for any period, for any customer, for any region in your mobile?
- ✓ Have you given facility for all your sales engineer to track their own performance, which customer/Product they are loosing, what are orders they could not service ON-TIME.
- ✓ Do your sales team knows the current status of an order in their mobile at any point of time without asking anyone?
- Can your sales people see the payment status of any customer in their mobile while sitting in front of customer for right follow up?

If your answer is NO for few questions, then there is scope to improve. Our software supports you on this all 24 hrs right in your mobile.

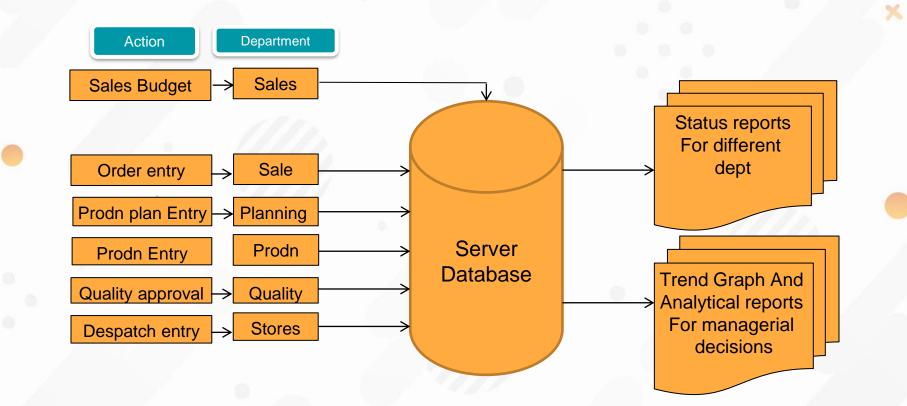
### **Our software Features**

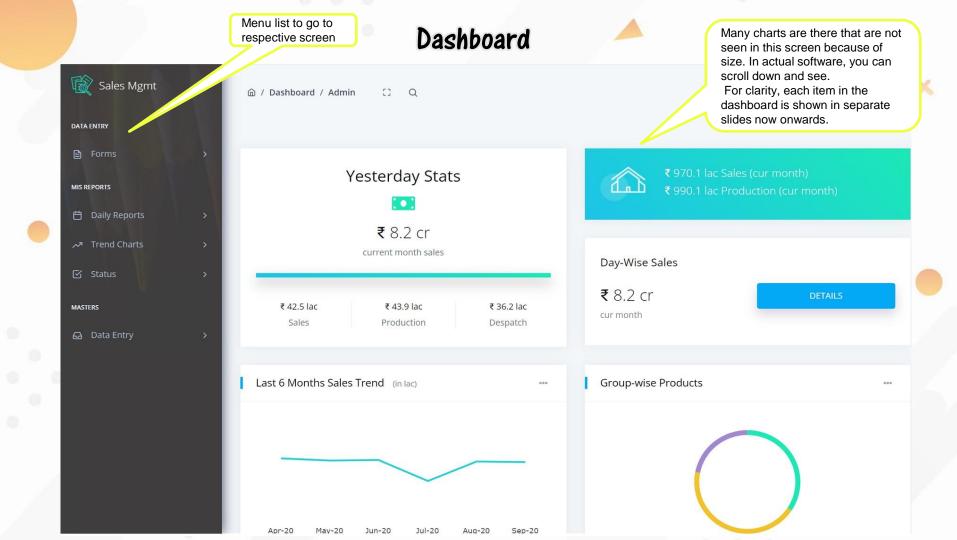
It is an ON LINE, web based application accessible from anywhere in all 24 hrs X 7days to connect your Top management, Sales, Planning, Production and Despatch functions located in different geographical locations to share single set of customer Orders progress /Status thro their mobile/Tablet/Computer.

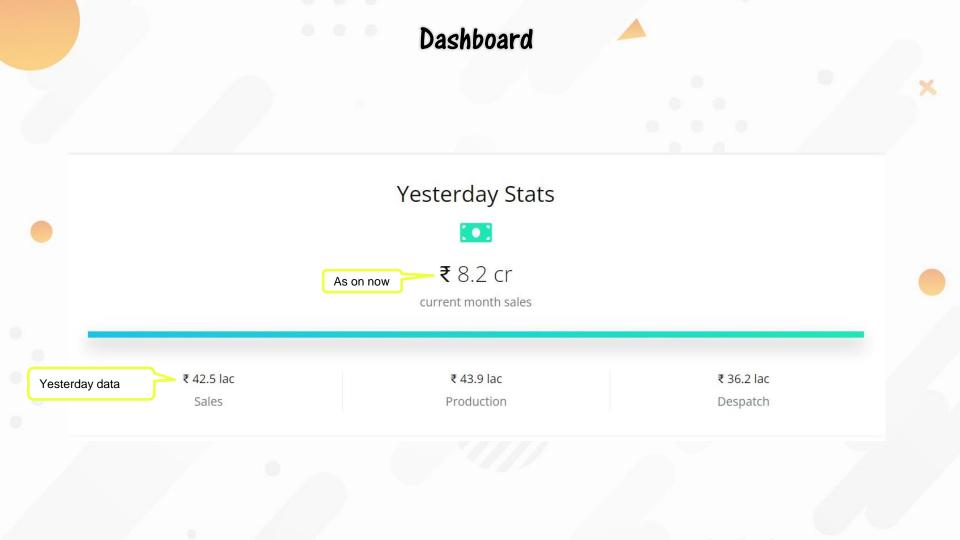


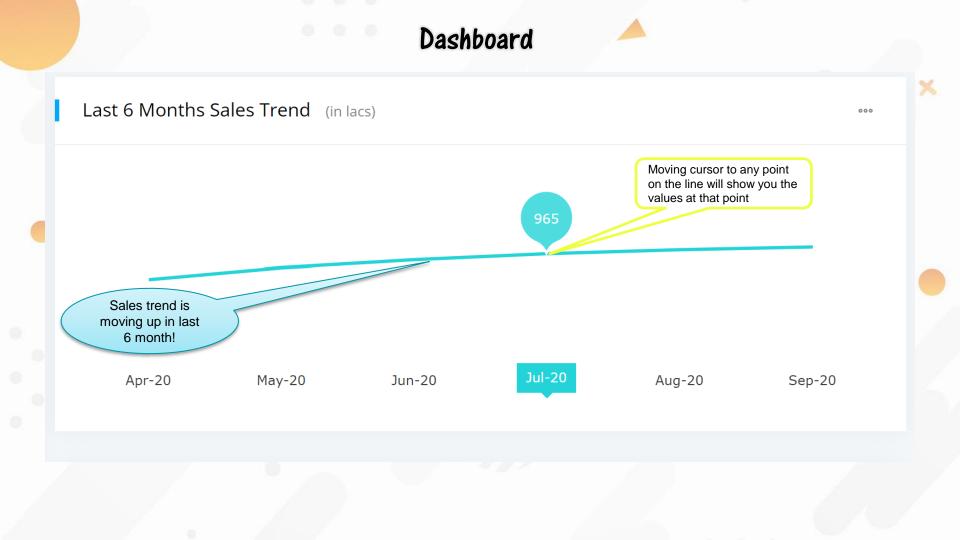
- ✓ **Dashboard with graphs** to show live data on key elements of sales management.
- ✓ Highly secured, end-to-end encrypted data transfer (https site). Hence no one can steel the data.
- User-based restriction to access information. It can be set or altered at anytime by the System Administrator in your organization without our involvement. Unwanted information can't be seen by anyone even within your organization.
- It is hosted & maintained by us in our / your cloud server. You can access the data anytime from anywhere across the world! More suited for –
  - Organization with many customers and many products.
  - Organization with customers spread in wide geographical area.
  - Organizations with multi-plant locations/Sales offices spread across wider geographical area.
  - Medium/Small organizations where it is un-economical to install IT infrastructures & maintain it at their end.
- Paperless system. Access to all stack holders in an organization for sales connected information. No need for any other communication methods like Email, Phone etc.,
- ✓ Powerful & Live Analytical reports to the management downloadable in to your computer as excel file.

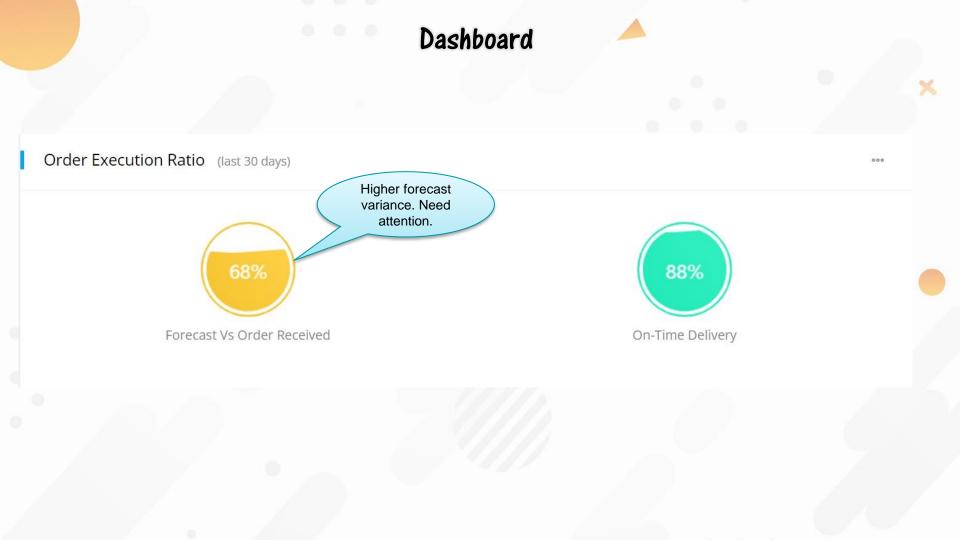
### System Flowchart



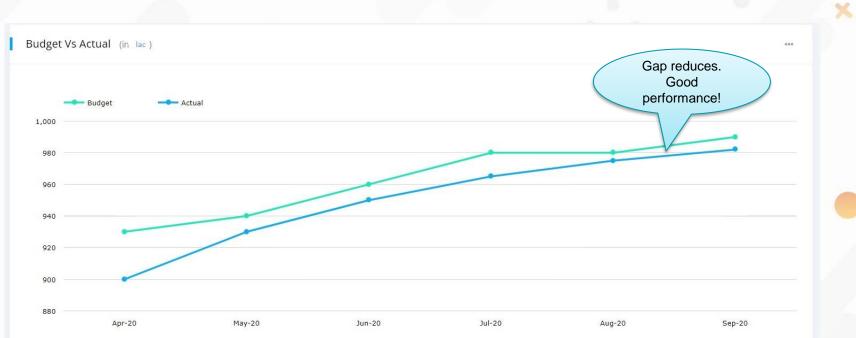


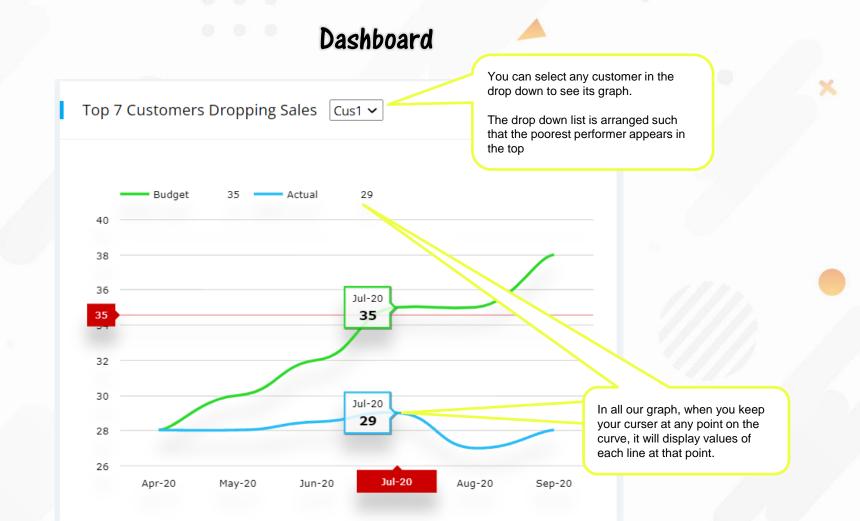






#### Dashboard





### Dashboard

Product1 🗸

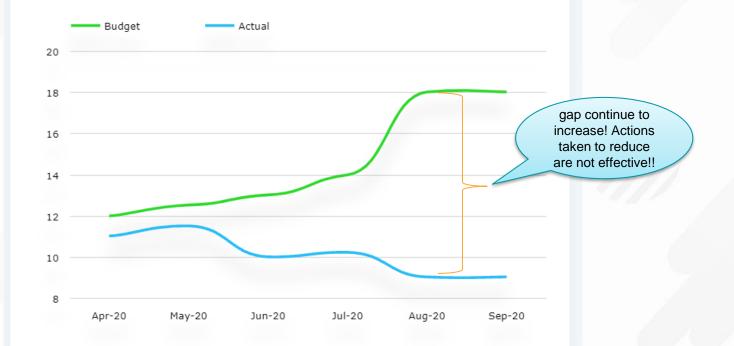
Top 7 Product Dropping Sales

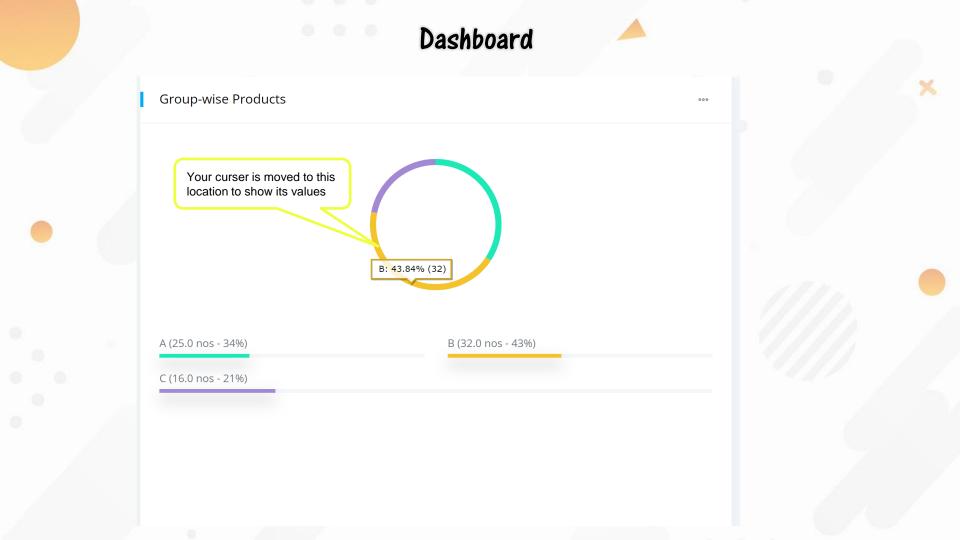


You can select any Product in the drop down to see its graph.

×

The drop down list is arranged such that the poorest performer appears in the top

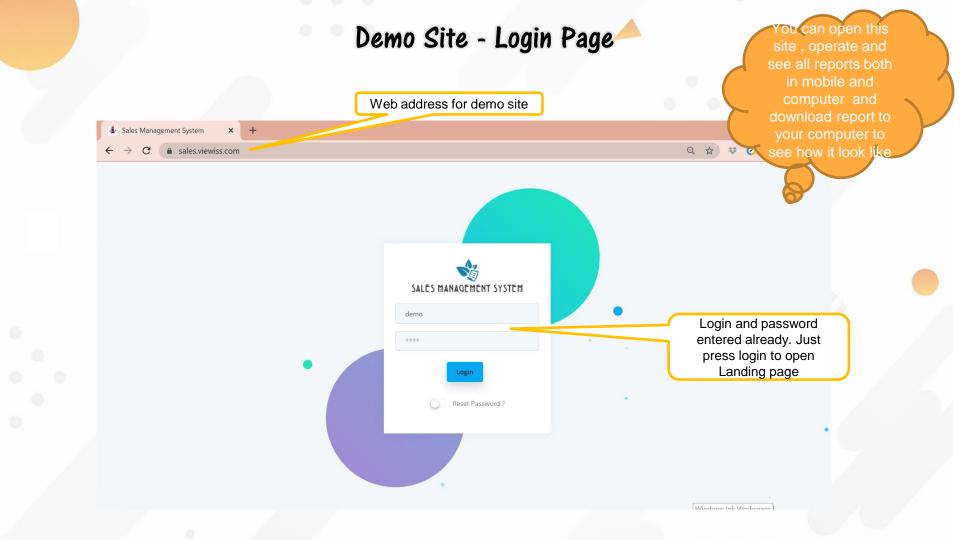




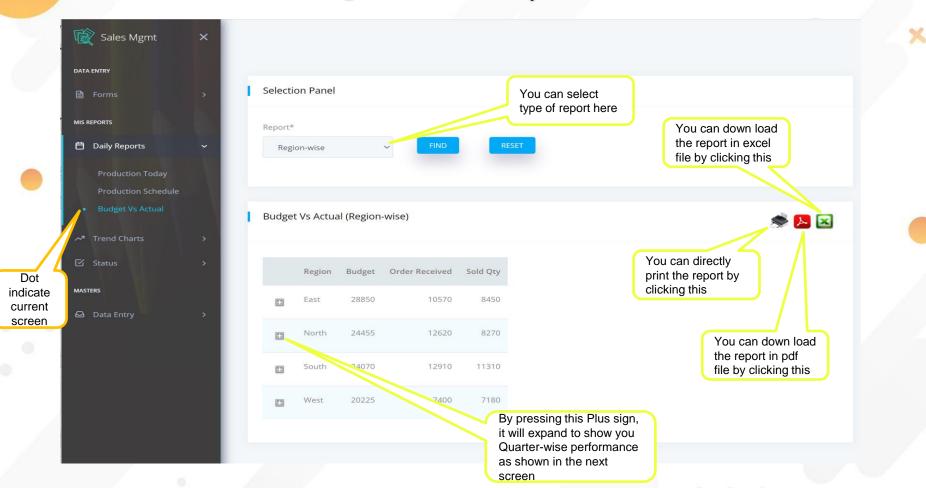
# Reports

#### ✓ Status Reports

- Production Schedule
- Today Production
- Order status for any order
- Pending orders to execute at any point of time
- Order Summary report
- ✓ Analytical Report
  - Budget Vs Actual performance
  - (Region-wise, Quarter-wise, sales Person-wise, Customer-wise)
  - Region-wise comparison graph
- ✓ Historical Trend Reports for any period
  - Sales Trend
  - (Region-wise, sales Person-wise, Customer-wise, Product-wise)
  - Comparison report on sales by Region
  - (Q1, Q2, Q3, Q4, whole Year)



### **Budget Vs Actual Report**



# Budget Vs Actual Order Report

Sales Mgmt	× 、	Report <sup>a</sup>	ion-wise	~	FIND	RESET	
MIS REPORTS		Budge	t Vs Actual	(Region-w	vise)		۵ 🔍 🐟
🛱 Daily Reports	× I	-					🤝 🎦 🖾
			Region	Budget	Order Received	Sold Qty	
			East	28850	10570	8450	
A Trend Charts	<b>&gt;</b>		_				
	>		Quarter	Budget	Order Received	Sold Qty	This is the surrounded server
MASTERS			Q1	8020	7220	5590	This is the expanded screen when Plus sign is pressed showing quarterly split up.
🔁 Data Entry	<b>`</b>		Q2	6420	3350	2860	snowing quarterly split up.
			Q3	6855	0	0	The sign also changed to minus. By pressing the minus
			Q4	7555	0	0	sign , the expansion can be closed
			North	24455	12620	8270	
			South	34070	12910	11310	
			West	20225	7400	7180	

Press this x button to minus the menu as shown in the next screen

# Production and dispatch Report

Sales Mgmt	×									
		Sele	ction Panel							
DATA ENTRY		Date	*							
Forms	>		1/04/2018			FIND	RESET			
MIS REPORTS										
💾 Daily Reports	~						Select	any date to see port for the day		
Production Today Production Schedule		Prod	duction Today	(01/04/2018)				Soft for the day		🖪 🛃
M Trend Charts	>		Customer	Planned Qty	Produced Qty	Approved Qty	Despached Qty			
🗹 Status	>	C	C8	300	300	300	300			
MASTERS	>	C	C10	480	480	450	450			
			C7	900	880	880	1080			
		E	C8	600	600	600	600			
		C	C3	1100	1100	1100	1100			
		C	C4	1000	1000	1000	1000			
		E	C1	300	280	280	280			

# Production schedule *A*

×

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will expand menu.	Ð	Production	Schedule					
	8	Region <b>1</b> ].	Customer ¶J,	OrderNo ¶,	Order Date 1),	Product ¶,	Planned Qty 🌗	Planned Date 1].
		South	C4	5221	28/03/19	P4	550	05/04/19
	~	North	C1	4344	30/03/19	P3	500	07/04/19
	ß	North	C2	5311	30/03/19	P3	600	08/04/19
		South	C9	6712	30/03/19	P4	300	08/04/29
	6	South	C3	32033	10/04/19	P4	400	06/04/19
		West	C5	5986	12/04/19	P9	200	05/04/19

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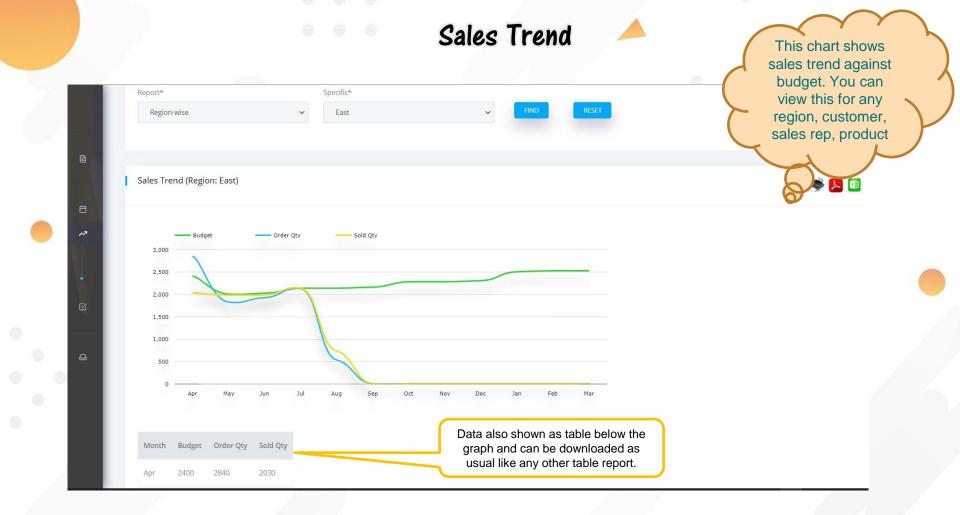
### **Order Status**

Select criteria and then press find button to show the status of the order

Comfortable to see in mobile by front end sales team on their way in travel

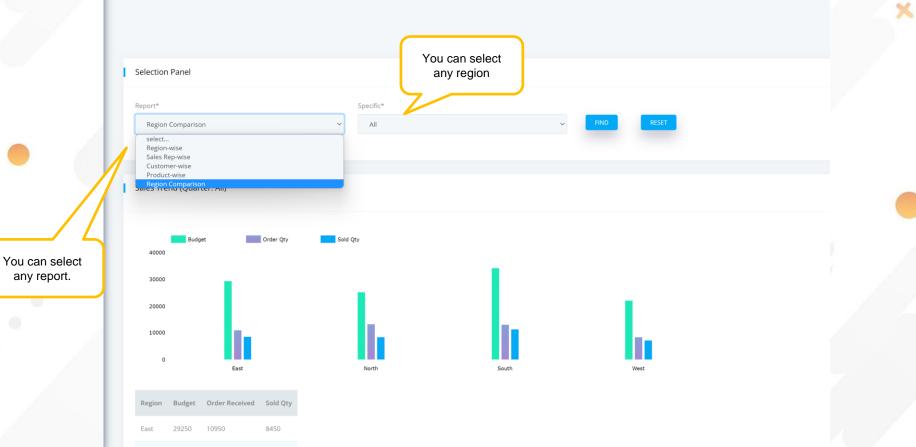
	Region*		Customer*		Order No*		
	East	~	C10	~	22121	~	FIND
	RESET						
i,	Order Status						
	Order status						🖪 🧶 🦔
	Order No	22121					
	Order Date	30/06/18					
	Qty	420					
	Ordered To	Calcutta					
	Planned Qty	420					
	Planned On	12/07/18					
	Prod. Qty	420					
	Prod. On	12/07/18					
	App. Qty	420					
	App. On	13/07/18					
	Desp. Qty	420					
	Desp. On	13/07/18					
	Transporter						
	Driver Mobile						

				0	rder S	ummar	y Statu	IS	ſ	Search Option:W very big, you can	type order
27-04-201	8	27-03-2020	FIND	RE	ESET				(	no. here. The li filtered to that or	
Order Sum	mary (27-04-2	018 - 27-03-2 OrderNo	2020) Order Date	Product 1	Planned Qty	Planned Date	Produced Qty	Produced On	Approved Qty	Approved On	QA approved; but not yet
West	C5	5986	12/04/19	P9	400	02/04/19	400	03/04/19	400	03/04/19	dispatched
West	C5	5986	12/04/19	P9	200	05/04/19					
South	C3	32033	10/04/19	P4	400	06/04/19				ſ	Planned for
North	C1	4344	30/03/19	Р3	500	07/04/19			_	p	roduction. Yet to produce
North	C2	5311	30/03/19	P3	600	08/04/19					
South	C9	6712	30/03/19	P4	300	08/04/29			ſ	Already despatch	ied. But shortage
South	C4	5221	28/03/19	P4	550	05/04/19			l	by 40 because of	of QA rejection.
South	C4	7521	29/07/18	P2	540	09/08/18	540	09/08/18	500	10/08/18 500	)



### Region-wise Sales comparison

🕼 / Dashboard / MIS Reports / Sales Trend 🛛 🖸 🔍



#### Importance of these Reports

#### The 2 most important work of sales are –

TO CONTINUOULY MONITOR AND FOLLOW UP TO -

- MEET SALES TARGET FIXED IN THE BUDGET
- SATISFATY CUSTOMERS THRO ONTIME DELIVERY

#### Problem faced by sales team are –

- NEVER KNOWS THE REALITY OF PRODUCTION STATUS
- □ SURPRISES ON DELIVERY FAILURE ; MOSTLY KNOWN IN THE LAST MINITUES
- COMMUNICATION FAILURES AMONG THE DEPARTMENTS IN THE SUPPLY CHAIN RESULTING IN WRONG COMMITMENT TO CUSTOEMRS, DELIVERY FAILURES AND ORDER MISSINGS
- □ NOT KNOWING THE PLANT AVAILABILITY TO COMMIT CUSTOMER FOR DELIVERY DATES
- □ THE SALES TEAM SELDOM GET TIMELY INFORMATION ON DELAYS IN MEETING PRODUCTION PLAN SO THAT SALES CAN INFORM THE CUSTOMERS ANY EXPECTED DELAY WELL IN ADVANCE.

#### Our software removes all the above problem by showing live data in their Cell phone

### Importance of these Reports

#### To top management-

✓ The DASHBOARD always shows the sales performance reminding them the gap every time they open the software. Nice way to follow-up!

#### **To middle management-**

- ✓ Provides detailed report to understand and act on the sales gap against the budget by showing-
  - Which are regions contributing to the gap?
  - Who are sales rep not meeting Targets?
  - Who are customers not meeting the targets?
  - Which are the products contribute to the gap?

So that they can plan counter action to cover up the gap

#### □ To marketing front-end management-

- Provides detailed reports to understand and act on-
  - Production delays
  - Plant capacity constraints to commit to customer realistically
  - To push the Planning team in case of delay or change the schedule sequence to satisfy all customers
  - > To follow up pending orders to execute.
  - Monitor customer orders to meet budget targets
  - > To make counter Plan to remove the budget gap if any, so that targets are achieved.

## Price & Payment

#### Charges:

1. Rs 12000/- as annual lease charges as long as you use, payable in advance. (or) Rs 80,000/- one time purchase payment.

2. Rs 2000/- per month service charges (5 users) for providing cloud server space, Hosting and maintenance if you need our cloud server. (If 5the software is installed in your server, this charge is not applicable.)

3.GST @18% is extra.

In case of annual lease, Customer need to renew again 10 days before renewal due date to continue to use the software.

Contact us at 9003930729 – J Shanmugam <u>admin.viewiss.com</u> www.viewiss.com For more information please get in touch with us,



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